

TPPA MARKETING & CUSTOMER SERVICE CONFERENCE

ELLA DE LA ROSA
MARCH 27, 2007

MAGIC VALLEY ELECTRIC COOP

- Established Since 1937 Member Owned
- 4,500 Miles of Line Energized
- Meters Connected 81,776
- Number of Members 70,644

FIVE COUNTIES

- Hidalgo
- Cameron
- Starr
- Willacy
- Kenedy

MAGIC VALLEY ELECTRIC COOP

- Main Office Mercedes, Texas
Eastern Division
- Branch Office Brownsville, Texas
Eastern Division
- District Office Edinburg, Texas
Western Division
- Branch Office Pharr, Texas
Western Division

MVEC METHODS OF PAYMENT

- MAIL
- BANK DRAFT
- PAY ON LINE (www.magicvalley.coop)
- Call Center
- Four Office locations
- Sixty-nine (69) Pay station
- After hours on IVR

MVEC CREDIT CARD PAYMENTS



Accounts Management: Credit Card Payment

AA11a



LOG OUT

Powered by dataVoice

[Credit Card Menu](#) | [Accounts Menu](#) | [System Menu](#)

Account Number: 161155001

Customer Name: SAENZ,RENE

★ Credit Card Number:

★ Credit Card Security Code:

Name on Credit Card:

Zip Code for Credit Card:

★ Credit Card Expiration Date: Jan 2007

★ Pay Amount: 50.00

E-Mail Address for confirmation:

★ Required information. Place cursor on star for help.

Terms: Payments by credit card put your legal disclaimers and instructions here set terms in Accts_Params.php



You will have an opportunity to review your information before submitting your final payment.

Submit

Back

3/5/2007 9:00:30 AM



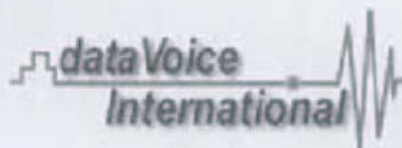
Accounts Management: Search

[Credit Card Menu](#) | [Accounts Menu](#) | [System Menu](#)

Phone:

Account Number:

Meter Number:



Accounts Management: Account Sum

Menu | System Menu

Service for: 0 L11 TRIPLE B MH PARK

Billing Information:

3901 WEST SCHUNIOR
EDINBURG TX
78541

Phone: (956)

Account	Amount Due	Past Due	Due Date	Last Payment
177897001	118.98		2007/03/14	92.20 on 2007-02-15

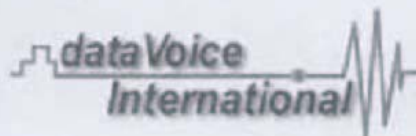
Rate: 111

Budget Flag:

Meter: 87622305

Pay by Credit Card

Back



Accounts Management: Credit Card

[Credit Card Menu](#) | [Accounts Menu](#) | [System Menu](#)

Account Number: 177897001

Customer Name:

★ Credit Card Number: 51056

★ Credit Card Security Code: 125

Name on Credit Card: DELMA

Zip Code for Credit Card:

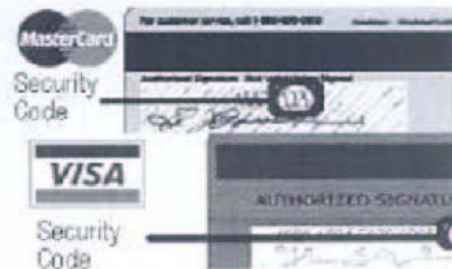
★ Credit Card Expiration Date: Mar 2010

★ Pay Amount: 118.98

E-Mail Address for
confirmation:

★ *Required Information. Place cursor on star for help.*

Terms: Payments by credit card put your legal disclaimers and instructions here set terms in Accts_Params.php





Accounts Management: Credit Card

[Credit Card Menu](#) | [Accounts Menu](#) | [System Menu](#)

Account Number: 177897001

Customer Name: [REDACTED]

Credit Card Number: *****8717

Credit Card Security Code: 125

Name on Credit Card: [REDACTED]

Zip Code for Credit Card:

Credit Card Expiration Date: 0310

Amount Due: 118.98

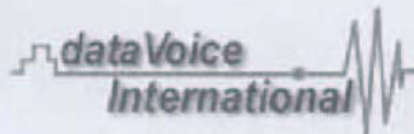
Amount To Pay: 118.98

E-Mail Address for confirmation:

DO YOU WISH TO CONTINUE?

[Yes - Pay Now](#)

[No - Go Back](#)



Accounts Management: Payment Co

Credit Card Menu | Accounts Menu | System Menu

Magic Valley Electric Cooperative

Transaction Results

Account Number: 177897001
Customer Name: *
Credit Card Number: *****8717
Amount Due: 118.98
Amount Paid: 118.98
Total Amount Charged to Card: 118.98
Transaction Result: SUCCESS
Error tag:
ReferenceCode tag: VXJA0F45BFD9
AuthorizationCode tag: 621062
Approved tag: TRUE
RespMesg tag: Approved
RespCode tag: 0

A confirmation message will be sent to:



Questions?