



2020 TPPA Marketing & Customer Service Conference
Sheraton Austin
Austin, Texas
February 12-14, 2020

REGISTRATION FORM

Please register by January 6, 2020 to receive early registration discounts. After January 6th, you must pay the regular registration amount unless your payment is sent in with registration form. The 2020 TPPA M&CS Conference will be held at the Sheraton Austin is located at 701 E. 11th Street, Austin, TX 78701. Copy this form as necessary.

Table with 3 columns: Registration Type, Early Registration (before Jan. 6th), Regular Registration (after Jan. 6th). Rows include TPPA Members, Non-Members, and Spouse.

Fees: (see above table)
Spouse/Guest
Total:

Name
Title
Utility/Organization
Street Address/P.O. Box
City/State/Zip
Phone EMAIL
Name of Spouse/Guest

Hotel reservations should be made directly with the Sheraton Austin by calling (888)627-8349. The hotel is located at 701 E. 11th Street, Austin, TX 78701. To receive special rates of \$199/single or double by calling before January 6, 2020 mentioning Texas Public Power Association, TPPA or the TPPA Marketing & Customer Service Conference when registering. Hotel check-in is at 3:00 p.m. To help us with planning and accommodations, please indicate which events you (and your spouse) plan to attend during the meeting:

- Wed., Feb. 12 Committee Meetings (2:00 p.m. – 5:00 p.m.)
Reception (5:00 p.m. - 6:00 p.m.)
Thur., Feb. 13 General Session (8 a.m. – 5:00 p.m.)
Lunch (11:30 a.m. – 1:00 p.m.)
Reception (5 p.m. - 6:00 p.m.)
Fri., Feb. 14 Breakfast (7:30 a.m. – 8:30 a.m.)
General Session (8:30 a.m. – 11:45 a.m.)

Check Committee Meeting:
Marketing & Customer Service Committee

NOTE Regarding (Cancellations/No-Shows/Credits/Substitutions): Participants who cancel in writing on or before January 29, 2020 will receive a credit to another TPPA meeting. Credit must be used within one year of the date issued. Participants who cancel after January 29, 2020 will not receive a credit, but attendee substitutions will be allowed for the 2020 TPPA M&CS Conference. Participants and no-shows who did not cancel on or before February 5, 2020 are responsible for the full registration fee and are not entitled to a credit for their registration fee. Cancellations must be made in writing and mailed, faxed or emailed to Renee Ross, Office Administrator, TPPA, PO Box 82768, Austin, TX 78708, fax: 512-472-5967, email: rross@tppa.com

Confirmations and Invoices: Please send my confirmation and invoice via:
Mail E-Mail to:

TPPA DOES NOT CURRENTLY ACCEPT CREDIT CARDS

Make check(s) payable to TPPA and mail to the address below

TPPA M&CS Conference
Texas Public Power Association
PO Box 82768
Austin, Texas 78708 or FAX to (512)472-5967
Check Enclosed
Please Bill